

CAR CARE PLAN

Gender Pay Gap Report

Reminder of our Legislative Requirements

As of April 2017, government regulations require any organisation that has 250 or more employees in the UK to report and publish their mean and median gender pay gap in hourly pay and bonus. The gender pay gap is the difference between the average earnings of men and women, expressed relative to men's earnings.

Companies also have to report the proportion of men and women receiving a bonus payment and the proportion of men and women in each pay quartile.

The gender pay gap is different from equal pay. Equal pay deals with the pay differences between men and women who carry out the same jobs, similar jobs or work of equal value. It is unlawful to pay people unequally because they are a man or a woman. In line with the reporting requirements, this report relates to UK employees of Car Care Plan as at 4 April 2020.

Summary of the data and what is driving our gap?

We recognise the importance of a diverse and representative workforce across all parts of the business and are committed, with the full support of the broader AmTrust group, to working towards achieving this. We have a gender-neutral approach to pay across all levels of the organisation, but our mean and median gender pay gap numbers reflect the underrepresentation of women in senior manager positions.

Overall, Car Care Plan has almost three times as many males than females in the workforce. We appreciate that overcoming this imbalance will require a sustained and long-term effort. We recognise that as well as recruitment, retention and progression of females in our workforce are critical issues to address. Since the last reporting year, we have instituted quarterly engagement 'Pulse' surveys and created an Employee Engagement Forum to examine our working culture and provide insight and focus to drive our Diversity and Inclusion programme.

"As a company, we acknowledge the gender pay gap and the underrepresentation of women in senior manager positions. AmTrust globally is committed to fostering diversity and inclusivity in every aspect of our business and making AmTrust an organisation where everyone can thrive."

Peter Dewey, CEO AmTrust International and member of the AmTrust Global Executive Diversity Council

Increasing our focus on diversity and inclusion

Working with our AmTrust colleagues, we have introduced a range of initiatives to benefit our people and to encourage more diversity and inclusion.

- AmTrust has appointed a global, Vice President of Diversity and Inclusion to drive forward Amtrust's and its companies and subsidiaries' diversity and inclusion strategy and associated programmes.
- We have created and launched a Global Executive Diversity Council, which includes AmTrust International CEO, Peter Dewey and Group Head of HR, Helen Challis, to drive the change required across all businesses and locations.
- We mandated "Unconscious Bias" training for all senior executives across the business
- We have created dedicated learning paths through AmTrust's online learning platform, AmU, encompassing Diversity, Inclusion and Belonging, Skills for Inclusive Conversations, Communicating about Culturally Sensitive Issues, Communicating across Cultures and Bystander Training: From Bystander to Upstander.
- We celebrated International Women's Day, supporting initiatives to champion gender equality and challenge stereotypes and bias. A panel discussion including, AmTrust International Group Head of HR, Helen Challis, discussed the talent and skills needed for the workforce of tomorrow. The debate was broadcast live via Amtrust's intranet platform, AmConnect.

- We are launching support networks - the first of which is AmTrust Women's Network – to foster inclusion, equality and fairness for all employees and encourage the next generation of talent across our business.

- We have hosted a number of education and information campaigns and interactive challenges on the AmTrust well-being platform, AmWell, including: Diversity: developing awareness, appreciation, action, and accountability, Women's History Month, International Women's Day, Diversity: Blind spots and biases and the art of being an ally.

- We recruit and promote people to roles based entirely on talent and merit, regardless of gender, age, race, marital status, sexual orientation, disability, gender identity, or religion and belief. The language and activities we adopt in our recruitment process are reflective of our inclusive culture.

We're confident that our continuing efforts will not only reduce our gender pay gap, but will also help us meet our wider diversity and inclusion aspirations - ensuring that people with wide-ranging backgrounds and perspectives will have the opportunity to use their talents to the full at Car Care Plan.

I confirm that the data and information presented in this report are accurate and meet the requirements of the UK Equality Act 2010 (Gender Pay Gap Information) Regulations 2017.



Ben Russell
Chief Executive Officer, Care Plan

Hourly Pay Rate

Average hourly rate of pay for male/female employees:



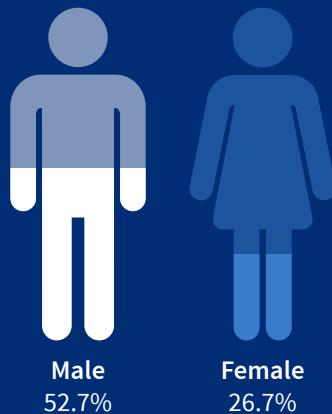
Mean Gender Pay Gap 33.3%



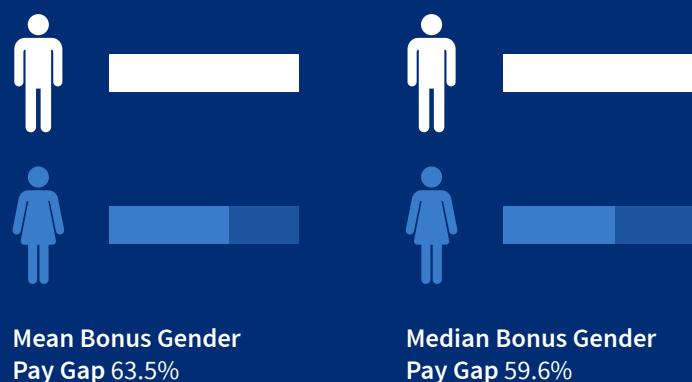
Median Gender Pay Gap 33.8%

Bonus Analysis

Proportion of male/female employees receiving bonus:

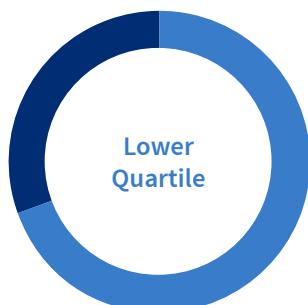


Average bonus for male/female employees who received a bonus:



Quartile Analysis

Percentage of male/female employees in each pay quartile:



Male 30.3%
Female 69.7%



Male 78.2%
Female 21.8%



Male 77.0%
Female 23.0%



Male 87.6%
Female 12.4%

Note: When calculating the mean and median bonus gap, the regulations do not allow for making full-time or full-year equivalent comparisons for employees whose bonuses are pro-rated for part-time working or maternity leave. As these employees will disproportionately be women, this can have a significant impact on the bonus gap. Unlike for the hourly rate calculation, there is also no mechanism for pro-rating for the period to which the bonus relates.



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Car Care Plan

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